

My Cloud Home Duo is an easy-to-use, dual-drive personal storage device that plugs directly into your Wi-Fi® router at home so you can save all your digital content in one central place.
With two drives set to Mirror Mode, your content is automatically saved twice.





MY CLOUD HOME DUO

PERSONAL CLOUD STORAGE

Product Features

One central place to store and organize everything

With enough space to keep all your favorite photos, videos and files in one place at home, organize it all your way and access from anywhere with an internet connection.

Quick and simple setup

Just plug your My Cloud Home Duo device into your Wi-Fi router. Use your mobile device to visit MyCloud.com/hello to set up your account and start backing up, accessing and sharing. No computer necessary and no monthly fee required!

Everything saved twice with Mirror Mode

Equipped with two hard drives and set to Mirror Mode (RAID 1), your photos, videos and files are stored on one drive and automatically duplicated onto the second drive.

Mobile, on-the-go access

Use the My Cloud Home mobile app, desktop app or MyCloud.com to upload, access and share your favorite memories and stream videos saved on your My Cloud Home Duo device.

Auto backup for photos and videos on your phone

Automatically back up photos and videos on your phone to the My Cloud Home Duo device so you can make room for more.

USB port to import photos and videos from external devices

Quickly import photos and videos from other devices scattered around your house, like USB flash drives and external hard drives, using the USB port on the back of the My Cloud Home Duo device.

File search to find content easily

Quickly find photos, videos, movies and docs using easy-to-use search with the My Cloud Home mobile or desktop app, or on MyCloud.com.

Individual, private spaces for each user

Invite family and friends to create individual accounts. Each invited person can set up their own private space that only they have access to on the device. They can manage, access and share their content as they want.

Customize it your way

Tailor your My Clould Home device to fit your needs with support for services like Dropbox[™] or Google Drive[™], for smart speakers like Sonos[™], and for streaming services like Google Chromecast[™] and Plex Media Server[™].¹

Cloud account download to keep everything in one place

Photos, videos and files from your cloud accounts can be automatically downloaded to your My Cloud Home Duo device, including Dropbox, Box, Google Drive™, Facebook and many more.¹

Auto backup for all PCs and Mac computers at home

The My Cloud Home Duo device has enormous capacity and plugs into your network to wirelessly back up every computer at home to one central place. Works seamlessly with Windows Backup and Time Machine software.

Smooth video playback anywhere

Stream your personal videos anywhere, on any device, using the My Cloud Home mobile and desktop app or MyCloud.com.

Quick and easy sharing

With just a few clicks, share photos, videos, documents or entire folders with friends and family, so nobody misses a thing.

¹ App or Cloud account registration may be required. Apps and Cloud services may be changed, terminated or interrupted at any time and may vary by country.

Product Specifications

INTERFACE

Gigabit Ethernet Power Supply (DC in)

DIMENSIONS

Depth: 6.30 (160 mm)
Width: 3.94 (100 mm)
Weight: 5.05 LBS (2.29 KG) 4TB
5.27 LBS (2.39 KG) 6TB
5.29 LBS (2.40 KG) 8TB
5.29 LBS (2.40 KG) 12TB
7.26 LBS (3.29 KG) 16TB
7.26 LBS (3.29 KG) 20TB

Height: 7.09 in (180 mm)

OPERATING SPECIFICATIONS

Operating temperature: 5°C to 35°C Non-operating temperature:

-20°C to 65°C

CAPACITIES AND MODELS

20TB WDBMUT0200JWT
(2x 10TB drives. 9.9TB usable capacity)
16TB WDBMUT0160JWT
(2x 8TB drives. 7.9TB usable capacity)
12TB WDBMUT0120JWT
(2x 6TB drives. 5.9TB usable capacity)
8TB WDBMUT0080JWT
(2x 4TB drives. 3.9TB usable capacity)
6TB WDBMUT0060JWT
(2x 3TB drives. 2.95TB usable capacity)
4TB WDBMUT0040JWT
(2x 2TB drives. 1.96TB usable capacity)

Usable capacity per drive in default RAID 1.
User may modify settings to utilize full capacity.

SYSTEM REQUIREMENTS

- Windows® 10, 8.1 or 7 (64-bit only) operating systems
- macOS Mojave, High Sierra or Sierra
- For mobile: iOS 9+ and Android™ 4.4+
- Router and internet connection

Compatibility may vary depending on user's hardware configuration and operating systems.

LIMITED WARRANTY

2 years worldwide







KIT CONTENTS

Ethernet cable

Quick Install Guide

AC adapter

Personal cloud storage



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